# **RESUME**

# **SETTI PRASHANTH**

Contact no: 8142967476

Email id: prashanthrlpd@gmail.com

# **CAREER OBJECTIVE:**

To work with an esteemed organization where I can utilize and enhance my technical capabilities and acquire new skills while working in a highly competitive professional environment, and aiming towards achieving an organizational goal.

### **EXPERIENCE SUMMARY:**

- > Trained in Salesforce.com CRM and Force.com platform as a Salesforce Administrator & Developer.
- Trained in developing Custom Objects, Custom fields, Page Layouts, Tabs, Master Detail Relationships, Lookup Relationships, Roll-Up summaries, Record Types, Roles, Profiles and Permission Sets.
- Trained in designing Field Dependencies, Validation Rules, Workflows, Process Builder and Approval Processes for automated alerts, field updates, and Email generation according to application requirements.
- > Trained on Implemented Organization wide defaults (OWDs) & sharing rules for different users at different levels of organization.
- Knowledge on Reports & Dashboards for various requirements
- > Trained on writing apex transactions against their governor limits.
- ➤ Have the capacity to work hard in order to meet the stipulated deadlines.

# INTERNSHIP PROJECT:

Project: HANSON INFRASTRACTURE AND PTOJECTS PVT LTD.

**Role:** SALESFORCE INTERN

It is an internal project ,which is developed for different requirements. In this project we have Different modules like Booking module, Approval module, Delivery module, Service module, etc. I have work with Booking and Approval module. Once Booking is completed they go to Approval module. In Approval module contain Sequence and Parallel Approval. Once Approval is done sending information to the delivery team. The team delivery the Products to the particular company based on the requirement. Company helps to manage activities such as marketing campaigns, sales opportunities, customer service, and technical support.

# Responsibilities:

- Involved in Project User stories grooming sessions and Sprint Planning sessions.
- Involved in developing spike design respective to user stories.
- Involved in all configuration changes, Customization, Data management's activities & Release manager activities.
- Involved in creating action components based on client requirements.
- Involved in creating Batch Apex and Scheduling Apex classes based on the client requirements.
- Involved in field and record level Security.
- Have sent mail to particular users using Apex code.
- > Import & Export of the Bulk data through Data Loader.

# PROJECT - 2:-Hospital Management System

Domain: Retail Management

Role: Salesforce Intern

Clouds: Sales & Service Clouds

# Responsibilities.

- Customize and personalize Salesforce.com based on requirements.
- Creating Objects and Validation Rules inside Salesforce.com and Mapping them to the existing functionalities and Objects.
- Worked on various Salesforce.com standard objects like Accounts, Contacts and Opportunities.
- Maintain and develop the Custom objects, Custom fields, Custom tabs, and Validation rules.
- Customized different page layouts and assigned them for different profile users.
- Creating Workflow Rules, Tasks, Email Alerts, and Components to the needs of the application.
- > Designed various Web Pages in Visual Force for functional needs within Salesforce.
- Worked on workflows for field updates based on time dependent workflow.

#### **ACADEMICS:**

• B.Tech Mechanical 2015

Vidya vikas institute of technology, (JNTUH) 75.6%

• INTERMNEDIATE (M.P.C) 2011

New govt. junior college, Board of Intermediate 71.5%

SSC 2009

Nethaji High School, Board of Secondary Education 65%

### PROFESSIONAL EXPERIENCE:

2022 : SALESFORCE ADMINISTRATOR INTERN

(Feb-Present) Hanson Infrastructure And Projects PVT LTD, Hyderabad.

2019- 2022 : PRODUCTION ENGINEER AND SHIFT INCHARGE

Metalkraft Forming Industries PVT LTD, Hyderabad.

2017-19 : PRODUCTION ENGINEER

FIVE STAR INDUSTRIES, Hyderabad.

2016-17 : APPRENTICE PART DESIGNER

VINCI Innovative engineering, Hyderabad.

# **MY STRENGTHS:**

Strong willpower, Ambitious Keen to Work

Flexibility and Adaptability

Adaptable to any environment

Creating a positive work environment

# PERSONAL DETAILS:

Fathers Name : S.Ramana rao

Languages known : English, Hindi and Telugu

Date of birth : 22-04-1994

Marital Status : Single