

Briefing note: Online working and learning in the coronavirus era

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Cedefop evidence reveals opportunities and threats for crowdworkers in the online gig economy. The coronavirus (Covid-19) pandemic has highlighted the vast opportunities of working and learning digitally. In these exceptional times, where a large part of the workforce has been obliged to work remotely due to home confinement and social distancing measures, gig or crowd-workers have enjoyed a kind of 'home field' advantage: working and interacting digitally has always been their prevailing mode of operation. What can we learn from these online workers who mastered the art of working and learning remotely long before the public health crisis?

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