

The effects of technology on employment and implications for public employment services

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Report prepared for the G20 Employment Working Group Meeting Istanbul, Turkey 6-8 May 2015 Technology is changing the world of work and reshaping labor markets. This paper focuses specifically on the effect of ICT enabled smart machines, smart devices, and smart techniques on employment. There is considerable scope for policies to shape these effects on employment as well as how ICT itself will affect how some of these policies will be delivered. The focus here is on public employment services and ways they can support the opportunities ICT can provide to workers and the self-employed.

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